

EXHIBITOR TERMS AND CONDITIONS

Hanger LIVE

Background: The 2026 Hanger LIVE Meeting (the “Meeting”) is organized and sponsored by Hanger, Inc. and will be held at the Gaylord Texan Resort & Convention Center (the “Venue”). The terms and conditions set forth in this agreement (the “Agreement”) govern the rental and use of booth space at the Meeting (the “Exhibit Space”) and are established for the mutual benefit and protection of all participating exhibitors, attendees, and Hanger, Inc. Additional terms and conditions outlined in the Exhibitor Service Kit or communicated through other official channels shall be deemed incorporated into and shall form a binding part of this Agreement. All entities seeking to participate in the Meeting as exhibitors (“Exhibitors,” and individually, an “Exhibitor”) must accept the terms of this Agreement and execute any documentation required by Hanger, Inc. to confirm such acceptance.

RULES AND REGULATIONS

- 1. Payments.** Applications submitted by Exhibitors on or before October 31, 2025, must be accompanied by payment in full of the space rental charge to receive the early bird rate. After October 31, 2025, all booths must be paid in full, at an increased rate, by January 9, 2026.
- 2. Cancellation of Contract.** In the event an Exhibitor must cancel its request for Exhibit Space, the rental fee paid will be refunded in full (less a 10% processing fee) if the notice of cancellation is received by Hanger, Inc. in writing prior to December 1, 2025. No refunds will be made after December 1, 2025, under any circumstances, and Exhibitor shall be responsible for the total balance due for the Exhibit Space as outlined in the Payment provision above. In the event that (a) Exhibitor fails to pay all space rental charges by January 9, 2026, or (b) Exhibitor fails to perform or abide by any terms or conditions of this Agreement, then Hanger, Inc. shall have the right to terminate this Agreement immediately, terminate any right of Exhibitor to occupy the Exhibit Space, and retain all space rental fees paid, if any.
- 3. Cancellation of Exposition.** In the event that the Meeting is canceled due to circumstances beyond the control of Hanger, Inc., previously paid space rental fees or deposits will be refunded to Exhibitors on a prorated basis. Such refunds will be issued only after all expenses incurred by Hanger, Inc. up to the cancellation date have been covered, including applicable administrative and overhead costs. However, no refunds will be provided if the Meeting is canceled, postponed, curtailed, or abandoned due to causes such as war, terrorism, acts of God, insurrection, radioactive contamination, pollution, or other similar unforeseen events.
- 4. Force Majeure and Disruption of Meeting.** If the Gaylord Texan Resort & Convention Center, or any portion of the designated exhibit area, becomes unavailable due to conditions beyond the reasonable control of Hanger, Inc., including but not limited to natural disasters (such as fire, flood, or severe weather); governmental actions or mandates; vandalism or malicious damage; war, terrorism, insurrection, civil disturbance, or labor-related disruptions (including strikes, lockouts, or labor disputes); or other unforeseeable events such as radioactive contamination, pollution, or other hazards (collectively referred to as “Force Majeure”) and Hanger, Inc. determines that such circumstances necessitate cancellation, postponement, relocation, or a reduction in installation, exhibit, or move-out times, then: Hanger, Inc. shall not be liable to any Exhibitor for any costs, expenses, losses, or damages, whether direct or indirect, arising from or related to such changes. No indemnification or reimbursement shall be owed under these conditions.
- 5. Exhibit Space Assignment.** Exhibitors from the prior year shall be granted a thirty (30) day priority period, commencing October 1, 2025, during which they may select and secure their preferred exhibit space. Upon expiration of this priority period, all remaining exhibit space, referenced as Exhibit Space 4831-6033-6459.2, shall be made available for reservation by all prospective Exhibitors on a first-come, first-served basis. In the event that multiple Exhibitors simultaneously request the same exhibit space, Hanger, Inc. reserves the right to make the final determination regarding assignment. Such a determination shall be made at the sole discretion of Hanger, Inc. and in accordance with what it deems to be in the best interests of the Meeting.
- 6. Relocation of Exhibit Space.** To ensure a balanced and effective exhibit experience for all participants, Hanger, Inc. reserves the right to relocate any assigned Exhibit Space at its sole discretion and in the best interests of the Meeting. This may be necessary in instances where suppliers offering similar or competing products, such as multiple orthopedic device vendors or providers of rehabilitation software, are concentrated in a single area, resulting in diminished visibility and engagement. Hanger, Inc. may adjust assignments to distribute similar exhibitors throughout the hall and enhance overall traffic flow, accessibility, and exhibitor exposure. Exhibit Space relocation decisions will be made without liability to Exhibitors for any resulting costs, losses, or damages.

- 7. Subletting of Exhibit Space.** Exhibit Space may not be assigned, sublet, or shared by any Exhibitor. Only the contracting Exhibitor's name will appear in official Meeting materials. All Exhibitors must submit a digital registration form to Hanger, Inc. and comply with the terms of this Agreement.
- 8. Liability and Insurance.** Although security services will be provided by Hanger, Inc., neither Hanger, Inc. nor Gaylord Texan Resort & Convention Center shall be responsible for any loss, theft, damage, or injury to Exhibitor property or personnel, including agents, employees, invitees, or guests. Exhibitors must maintain adequate insurance coverage. Exhibitor shall defend, indemnify, and hold harmless Hanger, Inc. and Gaylord Texan Resort & Convention Center from any claims, actions, losses, damages, expenses, or liabilities (including reasonable attorneys' fees and court costs) arising out of or related to this Agreement or the Exhibitor's use of Exhibit Space, except where caused solely by the gross negligence of the indemnified parties
- 9. Exhibitor Property and Insurance Requirements.** All Exhibitor property shall remain under the Exhibitor's custody and control while in transit and throughout the duration of the Meeting. Hanger, Inc. and Gaylord Texan Resort & Convention Center do not provide insurance coverage for Exhibitor property. Exhibitors are required to maintain:
- Comprehensive General Liability Insurance with minimum limits of \$500,000 for Personal Injury and \$500,000 for Property Damage, including coverage for premises, operations, and contractual liability.
 - Workers' Compensation Insurance in full compliance with federal and state laws, with coverage of not less than: \$100,000 per accident for bodily injury; \$100,000 per employee for bodily injury by disease; and a \$500,000 policy limit for disease-related claims.
- Upon request, the Exhibitor shall provide certificates of insurance naming Hanger, Inc. as an additional insured, and including a clause requiring thirty (30) days' advance written notice prior to policy cancellation.
- 10. Disability Provisions.** Exhibitor represents and warrants (i) that its exhibit will be accessible to all persons to the full extent required by law; (ii) that its exhibit will comply with the Americans with Disabilities Act (ADA) and with any regulations implemented by that Act; and (iii) that it shall indemnify and hold Hanger, Inc. harmless from and against any and all claims, costs, damages and expenses, including attorney fees and litigation expenses, that may be incurred by or asserted against Hanger, Inc., 4831-6033-6459.2 its officers, directors, agents, or employees on the basis of the Exhibitor's breach of this paragraph or noncompliance with any law, including the provisions of the ADA.
- 11. Property Damage and Booth (Exhibit) Restrictions.** Exhibitor shall be liable for any damage to facility property at the Gaylord Texan Resort & Convention Center, including but not limited to floors, carpeting, walls, columns, standard booth equipment, and neighboring Exhibitors' property. Exhibitors shall not drill, mark, deface, or apply paint, lacquer, adhesives, or other substances to facility surfaces or booth components. The minimum booth allocation is one (1) 6-foot table. Tabletop displays may not exceed 54 inches (4.5 feet) in height from the table surface. 10'x10' booths shall not exceed 10 feet in display height; backgrounds are limited to 10 feet tall and the divider rails to 3 feet tall, unless otherwise noted on the official floor plan. Beyond five (5) feet from the rear background of any booth, display components must not exceed a height of 48 inches from the floor. Within five (5) feet of the rear background, display height may extend up to the official maximum, subject to above limitations. Any proposed deviation from these specifications must be submitted in writing to Hanger, Inc. for advance written approval. All exhibits and demonstrations must remain within the designated Exhibit Space, and all exposed or unfinished surfaces must be masked or finished to the satisfaction of Hanger, Inc.
- 12. Union Labor.** Exhibitors shall comply with all labor agreements and union contracts currently in effect between service contractors, the Gaylord Texan Resort & Convention Center, and relevant labor unions or organizers. Exhibitor activities must adhere to all applicable labor rules and regulations governing work performed within the facility.
- 13. Sponsorship Inclusions.** Each tabletop display sponsorship includes one (1) six-foot gray skirted table and two (2) plastic contour chairs. Each 10'x10' booth sponsorship includes one (1) six-foot gray skirted table, two (2) plastic contour chairs, two (2) wastebaskets, one (1) back wall drape, and booth divider panels. All additional furnishings, carpeting, equipment, and services required by the Exhibitor shall be solely at the Exhibitor's expense and responsibility. These may be ordered through the official Exhibit Service Contractor designated by Hanger, Inc.
- 14. Delivery and Removal during Show.** Under no circumstances will the delivery or removal of any portion of any exhibit be permitted during the Meeting without express written permission from Hanger, Inc. All arrangements for delivery, during non-show hours, of supplies, such as flexible materials, cartons, and products to be packaged must be made with Hanger, Inc. No deliveries may be made during Meeting hours. All portfolios, briefcases and packages will be subject to inspection by security.

- 15. Conflicting Events During Official Hours.** Exhibitors shall not host or promote any events, including but not limited to meetings, hospitality functions, or private gatherings, that may draw attendees away from the exhibit hall, scheduled educational sessions, or mandatory conference events during official Meeting hours. All efforts must be made to support and uphold the integrity of the program schedule by ensuring attendee participation in designated activities.
- 16. Dismantling.** Exhibitor displays must remain fully assembled and staffed until the official closing time of 12:30 p.m. on Thursday, January 29, 2026. Dismantling may begin only at that time and must be completed by 4:00 p.m. the same day. Any display materials left in the Exhibit Space without instruction will be discarded. Exhibitors that dismantle their displays prior to the official closing time will incur a penalty of \$500.
- 17. Badges.** Badges will be always required for entry into the Meeting Hall. Badges are not transferable, and any badge will be confiscated if worn by other than the person to whom it was issued. 4831-6033-6459.2 The clear view of the official Hanger, Inc. Meeting badge shall not be obstructed. Business cards or any other materials are not to be used in badge holders.
- 18. Exhibitor Behavior and Display Regulations.** Exhibitors are expected to maintain a cooperative and respectful presence on the Meeting exhibit floor. No exhibit shall obstruct or interfere with adjacent displays, limit access to neighboring booths, or impede the use of aisles. Exhibit booth personnel, including demonstrators, must conduct all activities strictly within the Exhibitor's assigned booth space. Only display areas contracted through Hanger, Inc. may be used for exhibiting purposes. No other organization shall utilize any portion of the Gaylord Texan Resort & Convention Center or its grounds for displays, signage, or promotional activity. Exhibitor branding, including logos, signage, and trademarks are restricted to the Exhibitor's contracted Exhibit Space.
- **Soliciting:** Exhibitors shall not entice visitors away from other exhibits. Product demonstrations, literature distribution, and promotional activities must be confined to the Exhibitor's assigned space; aisles and other areas of the venue may not be used for these purposes.
 - **Attire:** All Exhibitor personnel are required to wear professional, conservative attire to uphold the businesslike atmosphere of the Meeting.
 - **Sound:** Video content is permitted provided projection equipment and screens are positioned in the rear third of the exhibit booth and all viewing takes place within the booth. Audio content must remain inaudible beyond the booth perimeter and must not disrupt neighboring exhibits. Sound systems must operate at conversational volume and remain unobjectionable to surrounding participants.
 - **Lighting:** Hanger, Inc. retains the authority to prohibit the use of excessively bright or distracting lighting effects in the interest of the overall exhibit environment.
 - **Booth Exteriors:** Display cabinets or structures that face side aisles or adjacent booths must be appropriately finished and decorated at the Exhibitor's expense.
 - **Noise and Odors:** Activities that generate excessive noise or objectionable odors will not be permitted during Meeting hours.
- 19. Display Heights.** Display materials including show case displays or storage cabinets, electrical fixtures, wire, conduits, etc. must adhere to the Exhibit Construction Guidelines outlined in the Exhibitor Service Kit.
- 20. Safety Regulations.** Exhibitor shall comply with all applicable fire safety regulations and public safety standards while participating in the Meeting at Gaylord Texan Resort & Convention Center. All display materials must be fire-resistant or treated with flame-retardant solutions in accordance with the venue's standard flame test requirements. All electrical equipment and illuminated signage must be properly wired and certified to meet Underwriters Laboratories (UL) specifications. Storage of any kind behind booth draping or within the Exhibit Space is strictly prohibited. This includes cartons, crates, containers, and packaging materials, all of which must be removed from the exhibit area. All aisles, corridors, designated exit areas, and stairways must remain clear and unobstructed at all times during Meeting hours. Chairs, tables, display components, or other materials may not protrude into or block these pathways. Each Exhibitor is responsible for knowing and complying with all applicable laws, ordinances, and regulations relating to health, fire prevention, and public safety, including local code 4831-6033-6459.2. Compliance is mandatory and remains the sole responsibility of the Exhibitor.
- 21. Photography and Sketching.** Cameras may be carried in the Meeting area, but under no circumstances may photographs or drawings be made without the expressed authority of any exhibitor concerned in each case.

- 22. Complaints.** Complaints of any violation of this Agreement or any other related guidelines are to be made promptly to Hanger, Inc., and Exhibitor and its personnel agree that Hanger, Inc. shall have sole discretion to determine any remediation of such complaints.
- 23. Amendment Rules.** Hanger, Inc. reserves the right to make changes, amendments, and additions to these rules at any time and all changes, amendments, and additions to be made shall be binding on Exhibitor, with the provision that Exhibitor will be advised of any such changes. Any matters not specifically covered herein are subject to decision by Hanger, Inc. in its sole discretion.
- 24. Laws Applicable.** Exhibitor agrees to abide by both the rules and regulations of Gaylord Texan Resort & Convention Center and the laws of the State of Texas.
- 25. Children.** Exhibitor's use of children under the age of 16 as models or for any other business purpose must be approved in advance by Hanger, Inc. in its sole discretion. Appropriate supervision must be always provided and Exhibitor must certify compliance with the Child Labor Act.
- 26. General.** The Meeting exhibit floor is not a venue for pursuing commercial disagreements, litigation or hostilities of any type between competing companies. Exhibitor acknowledges and agrees that during the Meeting, it will refrain from initiating, instigating or precipitating any legal or regulatory intervention, including self-help, for any purpose other than the health, safety, and physical well-being of persons at the Meeting. Exhibitor acknowledges and agrees that if it prompts any intervention of legal/regulatory authorities/personnel relating to competitive disagreements, it is reasonable to expect that such action will cause embarrassment, emotional distress, and damages to the good name of Hanger, Inc., and of companies that exhibit at the Meeting. It may also constitute direct interference with the contractual relationship between Hanger, Inc. and its exhibitors, as well as between Hanger, Inc. and the Meeting exhibit facility. If Exhibitor violates the provisions outlined in this Agreement, then in the sole discretion of Hanger, Inc., Exhibitor may be assessed an immediate disruption fee by Hanger, Inc. equal to twenty (20) times the amount of the Exhibit Space rental fee Exhibitor has paid, payable to Hanger, Inc., and Exhibitor further acknowledges and agrees that it may also be subject to claims for damages, above and beyond this 'disruption fee' from Hanger, Inc. or other exhibitors for behavior that violates this Agreement. Exhibitors agree to indemnify and hold Hanger, Inc. harmless for and against any damages that might be assessed against Hanger, Inc. because of any such incident. Exhibitor may also be removed from the Meeting and barred from exhibiting or participating at any future Hanger, Inc. event for a period of years, or even permanently, at the sole discretion of Hanger, Inc.